

For Agency Staff

So this is pretty simple, take everything I just said about “children” and apply it to your clients (young or adult).

That is basically it. Use the exact same context when talking to your clients.

For every little concern they could possibly bring to you, you hit them with

“What Are You Going To Do About It?”

You can be polite, or you can be firm. You can use it in little circumstances or you can use it in big ones. You can also bring their decision making into the conversation and wrap up each major life choice they are facing with this phrase as well.

Here is your call to action again.

Very bluntly, do these things:

1. Put up a one page document in your office titled “Complaint department”
 - a. Below that type these words “What are you going to do about it?” in big block letters.
2. Use this on your students 3 times a day minimum. Make it a habit, a constant indoctrination and motto for your household.
 - a. You can’t say it enough times in one day.
 - b. You don’t need your kids to like it at first, or ever for that matter.
 - c. Ask the question, and don’t move forward with their complaint until they answer it. Be stubborn.
3. If you want to have fun, ask your co-workers this question.
4. If you want to be courageous, ask yourself. Your life will never be the same again. Trust me, I know this. If you have ever heard my story, you would know why.

Read more

To learn about Tom's program and strategy for agency staff, their clients, parents and young people.

↓Click Here↓

<http://streetsmartcounselling.com/sp.asp?sptype=18>

U.S.A customers welcome.

Or you can make this happen in your agency by calling Tom at 403-391-4184

tom@streetsmartcounselling.com